

March 30, 2020

Dear Iowa State faculty and staff,

Thank you to those who tried to join us this morning for our first virtual Town Hall. We had nearly 1200 people logged on to participate. We regret that we had technical difficulties and were not able to hold the live Town Hall as planned. Instead, the senior leaders and I were able to record our comments to share with you. The recording is available here: <https://connect.extension.iastate.edu/p6215ktn4ve8/>  
This link is also available on the [campus safety page](#).

We apologize that you did not have the opportunity to ask questions as we had planned, but we do want to hear from you. Please send any Human Resources-specific questions to [HR\\_delivery@iastate.edu](mailto:HR_delivery@iastate.edu). All other questions can be emailed to [COVID-19@iastate.edu](mailto:COVID-19@iastate.edu) and we will work to provide you with answers as soon as possible.

We want to re-emphasize a few points from the Town Hall as we all work hard to adjust to our new working, living, and learning environments:

- Every single member of the Iowa State community plays an important role in supporting our mission during this unprecedented crisis.
- While many faculty and staff are now working from home, we still have many members of the Iowa State community who must perform their jobs on campus. We deeply appreciate the on-campus employees who are on the front line every day maintaining our essential university operations and services, including our health and safety personnel, our residence and dining staff, and our facilities employees. Thank you for your efforts to accomplish your important work while practicing social distancing and other necessary precautions.
- Thank you to the faculty and staff who are doing their jobs from home while working through the added challenges of child care, technology issues, time management, and other personal challenges.

We know this situation is not ideal, and we ask that all of you – supervisors and employees – be flexible and understanding while doing the best you can to get the work done, to support your colleagues, and to support our students.

Day by day we will find a “new normal,” and we will continue to achieve great things together.

Sincerely,

Wendy Wintersteen  
President

Jonathan Wickert  
Senior Vice President and  
Provost

Martino Harmon  
Senior Vice President for  
Student Affairs

Michael Newton  
Associate Vice President for  
Public Safety and Chief of  
Police

Erin Baldwin  
Assistant Vice President for  
Student Health and  
Wellness and Director of  
Thielen Student Health  
Center