

April 17, 2020

Dear Iowa State Community,

I hope you were able to spend a few minutes reading through the 21 selected examples of how Iowa State University is responding to the pandemic on behalf of our students and all Iowans in Thursday's [Alliance for Iowa State message](#).

The list grows daily, thanks to your efforts on campus and from many remote locations.

I've enjoyed how *Inside Iowa State* is telling a series of impactful stories, including the dedication of [our postal and parcel staff](#); the compassion of [our academic advisers](#) in staying connected to students through trying times; the grace and understanding of how [faculty are approaching online testing](#); and the many [university programs that are helping parents](#) keep their children learning and active while schools and child care centers are closed.

I want to share one last impact. Earlier this week, Assistant Vice President for Student Affairs and Director of Residence Pete Englin pointed out a comment on one of the Department of Residence social media channels. The post, from an Iowa parent, praised how we've been handling the residence hall move-out and student financial issues. The parent continued:

"I appreciate the way [Iowa State] has communicated with students and parents. I am SO impressed with how this school has handled an emergency situation. I know MANY people had to really work together to make this run as smoothly as possible. Thank you!!! You definitely deserve an A+!"

I totally agree. On every front, we have teams working together — in concert with our city, county, state and federal partners — to address numerous challenges.

Thank you once again for your perseverance and all you've done to date. As the Alliance message says, we remain mission-focused for our students, for our state and for our changing world.

Wendy Wintersteen
President

P.S., Students in the College of Human Sciences shared a message of hope and resilience. [Click here for their video](#) – "Online and Onward: Though we are physically distant, we stand humanly together"